

The Household Support Fund is now open.

The fund is now open for applications to help eligible households who have **not received any support from the fund previously** and are finding it hard to cope with rising prices of food and energy bills.

Anyone can apply including those in receipt of benefits.

From 13 February and only if funds remain, the scheme will be opened up wider to households that have received some funding in the past but not since May last year. We will update this web page to say if we plan to open up the fund after 13 February.

Please wait until after 13 February to apply if you have previously received support from the Household Support Fund. Applications received from residents, before the 13 February, who have previously received Household Support Fund vouchers/support will not be considered or assessed and you will need to apply again.

The fund closes on 31 March 2023, or sooner if it is fully allocated.

How to apply

Step one: If you pay your council tax in Vale of White Horse please download this application form [Click here to download the application form](#)

Step two: Complete the application form.

Step three: Email your completed application form and supporting evidence to Citizens Advice OR Vale Community Impact. **Please do not send your application and supporting evidence to both organisations.**

Citizens Advice: Email hsf.vale@citizensadviceosav.org.uk Call 01235 750752

Vale Community Impact: Email hsf@vci.org.uk Call 01235 55359 55359

We'd prefer you choose to submit your application form via email, as this saves paper and reduces admin costs for the taxpayer. There is no need to post a hard copy as well.

If you're unable to fill in the form online and email it, a paper version of the application form is available by calling our Community Hub 01235 422600 (option 1) . Our Community Hub team can help you complete the form if needed or answer any question you might have.

Step four: Your application will be assessed and you will be contacted to let you know if you have been successful or not.

There is likely to be very high demand for this fund. The applications will be assessed on a first come, first served basis and the process could take up to ten working days.

The fund will remain open until all the funds are spent or by 31 March 2023.